

Colours Care Volunteer Code of Conduct

As a valued member of the Colours Care Concert team, I agree to the following:

- I will be a positive ambassador for the Colours Care and all the events that it presents, and will represent the Colours Care in a positive way;
- I will remember that concert goers are the reason why we are here; I will be courteous and respectful of their needs, and make customer service my first priority;
- I will read and understand the following policies:
 - Colours Care Anti-Harassment Policy
 - Colours Care-Serving Trans People with Respect
 - Colours Care Serving Persons with Disabilities with Respect
- I will fulfill all volunteer responsibilities;
- I will not use Colours Care property or monies for personal advantage;
- I will maintain confidentiality with respect to all Colours Care information, whether this information involves staff, volunteers, patrons or other persons, or involves any Colours Care business or records;
- I will not record any Colours Care concert performances (audio/video)

We reserve the right to revoke volunteer privileges or decline individuals from registering for future years if any of the following is observed while representing the organisation:

- Unreported absences or excessive, repeated tardiness;
- Smoking while on duty;
- Unnecessary use of electronic devices (i.e. cell phones, iphones, blackberries, ipods, etc.), while on duty
- Consumption of alcohol or intoxication;
- Possession or use of drugs and/or illegal substances
- Harassment, in any form;
- Destruction of Colours Care property or harm to any venue used by the festival;
- Inappropriate requests toward artists;
- Insubordination;
- Breach of confidentiality
- Theft;
- Failure to perform assigned tasks;
- Any other serious breach of the Code of Conduct.

By signing below, I agree to the above Colours Care Code of Conduct.

Name _____ (Please print)

Signature _____ Date _____